

SOC IMS: SOC-20110808-224205

Last Updated: 10/25/2012 10:16 PM

SOC Incident Management System

| | | | |
|---------------------------|---------------------|---------------------|---------|
| IMS User Contact: | (b) (6), (b) (7)(E) | Restrict Access To: | All IMS |
| Record Permissions Group: | All IMS Users | Record Source: | |

Contact Details

Enter the NASA AUID or email address of the Contact, and click "Lookup Contact Details" to automatically retrieve the information.

| | |
|-------|--------|
| AUID: | Email: |
|-------|--------|

Enter Contact information below if the primary contact is not an IMS user

| | |
|--------------------|-----------------------|
| Contact Last Name: | Contact First Name: |
| Contact Role: | Contact Office Phone: |
| Contact E-mail: | Contact Cell Phone: |
| Contact AUID: | Contact NASA Center: |
| Contact Building: | Contact Room Number: |
| Contact Type: | |

General Details

| | | | |
|----------------------------|---|---------------------|---|
| SOC Tracking Number: | SOC-20110808-224205 | Categorization: | Incident |
| Date Record Created (UTC): | 8/8/2011 6:53 PM | Incident Time Zone: | UTC - Coordinated Universal Time Zone (GMT) |
| Title: | Possible Compromised Account | | |
| Brief Description: | Email from (b) (6), (b) (7)(E) reporting possible compromised account. URL: (b) (2), (b) (7)(E) | | |
| Current Status: | Resolved | Assigned To: | SOC Tier-2 |
| Current Priority: | Medium | Also Notify: | CTAP |
| CUI: | Maybe SBU Only | Notify on Save: | No |

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CUI Categories:

Ok To Close: No

US CERT Reporting

Risk Rating:

Information
Impact:

Recoverability:

Critical Service
or System:

Major Incident:

Reportable to
Congress:

Observed
Activity:

Location of
Observed
Activity:

Actor
Characterization
:

Action Taken to
Recover:

Functional
Impact:

Attack Vectors:

Classified
Incident:

High Value
Assets (HVA):

Number of
Records
Impacted:

Number of
Systems
Impacted:

Number of
Users Impacted:

Number of Files
Impacted:

The fields below hold the US-CERT Reporting fields that were in force from October 1, 2015 through March 31, 2017. The are included here for reporting purposes only.

Functional
Impact old:

Informational
Impacts old:

Recoverability
Impact old:

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Reason SBU is
suspected to be
involved:

SBU Media
Format:

Date & Time
Incident
Occurred:

How SBU was
disclosed:

SBU Media
Format
Medium:

Date & Time of
Discovery of
SBU Loss:

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| | |
|---|---|
| Scope of SBU Exposure: | SBU Data Elements Exposed: |
| Original Information Owner: | Number of Individuals without the appropriate "Need to Know" for Information Associated with this Exposure: |
| Protection of SBU Data Elements: | SBU Trade Secrets: |
| Law Enforcement or IG Notified about SBU: | Time to Report: |

Related Tasks

| Task ID | Assigned To | Due Date (UTC) | Priority | Status | Description | Resolution |
|------------------|-------------|----------------|----------|--------|-------------|------------|
| No Records Found | | | | | | |

Related Incidents

| | | |
|--------------------------|---------------------------|-------|
| Select Relationship: | Relationship Description: | |
| Parent Incident | | |
| SOC Tracking Number | Current Status | Title |
| No Records Found | | |
| Child Incidents | | |
| SOC Tracking Number | Current Status | Title |
| No Records Found | | |
| Sibling Incidents | | |
| SOC Tracking Number | Current Status | Title |
| No Records Found | | |

Incident Details

| | |
|------------------------------|-------------------------------|
| Time Incident Started: | Time Incident Started (UTC): |
| Time Incident Detected: | Time Incident Detected (UTC): |
| Center Affected by Incident: | Overall Impact (reference): |
| Other | Low |

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| | | | |
|--|--|--|--|
| US-CERT Category: | CAT 1 - Unauthorized Access | Incident Subcategory: | |
| US-CERT Tracking Number: | INC000000167154 | ESD Ticket #: | |
| Resolution Status: | False Positive | Malware Family: | |
| Primary Method used to Identify Incident: | NASA-CERT Security Operations Center (SOC) | Highest level of access gained: | |
| SOC Detection Method: | | | |
| Primary Attack Category: | | | |
| Primary Vulnerability Type: | | Lost or Stolen NASA Equipment: | |

Lost or Stolen NASA Equipment Application

| Tracking ID | Cause of Loss | Type of System Lost | Description of Circumstances |
|------------------|---------------|---------------------|------------------------------|
| No Records Found | | | |

Host Information

NASA Hosts

| IP Address | IPv6 Address | Host Name | Center/Facility |
|------------------|--------------|-----------|-----------------|
| No Records Found | | | |

External Hosts

| IP Address | External IPv6 Address | Host Name | Position in this attack |
|------------------|-----------------------|-----------|-------------------------|
| No Records Found | | | |

Campaigns

| | | | |
|--------------------------|--|--------------------------|--|
| Campaign Name: | | Reviewed By TVA: | |
| Campaign Comment: | | Confirmed By TVA: | |
| | | Is APT: | |

Indicators of Compromise

IOC Domain

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| FQDN | Do Sinkhole | Comment |
|-------------------------|-------------|---------|
| No Records Found | | |
| IOC IP | | |
| IP Address | IP Block | Comment |
| No Records Found | | |
| IOC File | | |
| Filename | MD5 Hash | Comment |
| No Records Found | | |
| IOC Registry Key | | |
| Key Name | Key Value | Comment |
| No Records Found | | |
| IOC Email | | |
| Sender Email | Subject | Comment |
| No Records Found | | |
| IOC Detection | | |
| Name | Type | Comment |
| No Records Found | | |

Root Cause Statement

The Root Cause Statement can be constructed from the following fields like so:

(b) (7)(E) ."

See the help for the individual fields for more information about what the various values mean and their context.

| | |
|----------------------------|-------------------------------|
| Root Cause Sources: | Root Cause Categories: |
| Root Cause Methods: | Root Cause Causes: |
| Root Cause Factors: | Root Cause Objectives: |

Reporting Organizations

| Reporting Date (UTC) | Reporting Local Date | Reporting Local Time Zone | Reporting Notes | Reporting Number | Reporting Organization | Reporting Organization Contact |
|----------------------|----------------------|---------------------------|-----------------|------------------|------------------------|--------------------------------|
| No Records Found | | | | | | |

Impact of Incident

| | |
|--|----------------|
| NASA Programs, Projects, and/or Operations: | People: |
|--|----------------|

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| | |
|--|---|
| Data (at Rest or Transmission): | System: |
| Cost: | Sophistication / Nature of Attack: |
| Number of systems affected by this incident: | Number of NASA Centers/ Facilities affected by this incident: |
| Number of accounts affected by this incident: | Critical Infrastructure Impacted: |
| Other Impacts: | |
| Overall Impact: | Low -- Incident Considered Low if none of the below Categories are rated Moderate or High |

Containment Actions

| | |
|---|--|
| Incident Containment System Action: | |
| Incident Containment Network Action: | |

Recovery Actions

| | |
|---|--|
| Incident Recovery System Action: | |
| Incident Recovery User Action: | |

Recommendations

| | |
|-------------------------|--|
| Root Cause: | |
| Lessons Learned: | |

Costs

| | | | |
|--------------------------|------|----------------------------|--------|
| Center (Hours): | 1.00 | Center (Dollars): | 100.00 |
| NASA SOC (Hours): | | NASA SOC (Dollars): | |
| NASA NOC (Hours): | | NASA NOC (Dollars): | |

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Other Costs
(Hours):

Other Costs
(Dollars):

Total Costs in Hours and Dollars are automatically calculated as the sum of the individual costs above. Center IR teams or managers should enter the Center costs, the NASA SOC Manager should enter the SOC Costs and the NOC Manager should enter the NOC costs, if any, in order to arrive at the Total Cost.

Total Cost
(Hours): 1

Total Cost
(Dollars): 100

Description of
Costs:

System Down
Time (Days):

System Down
Time (Hours):

Timeline

Date Record
Opened (UTC): 8/8/2011 6:53 PM

Date Record
Confirmed
(UTC): 8/17/2011 11:24 PM

Date Record
Contained
(UTC): 8/17/2011 10:57 PM

Date Record
Resolved (UTC): 8/17/2011 10:57 PM

Date Record
Closed (UTC):

Time in Open: 9.17

Time in
Confirmed:

Time to
Confirm: 9.00

Time in
Contained:

Time to Contain: 9.17

Time in
Resolved:

Time to Resolve: 9.17

Time in Closed:

Time to Close:

Number of Days
to Resolve: 9.169

Journal Entries

Entry

Entry Date

IMS User

No evidence found.

8/17/2011 10:55 PM

(b) (7)(E) can't resolve IP.

QR mine from "07/15/2011" to "08/02/2011" o
Attached as (b) (7)(E)

(b) (7)(E)

8/8/2011 9:42 PM

Sent an email to (b) (6) asking for a Q Radar mine. This was a
response to (b) (6) email.

8/8/2011 7:07 PM

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(SOC analyst),

When you get in, can you do a Q Radar mine to see if there have been any hits to any NASA server from (b) (7)(E) over the last week or so? My Q Radar account is still inaccessible (need a password reset). I checked splunk and didn't see anything. Also, splunk isn't displaying anything for GSFC at the moment as it's listed as 'down'.

It's quite likely there's nothing from (b) (7)(E) that's just where a potential proof of SQL injection screenshot was posted.

The screenshot has been attached to ticket SOC-20110808-224205.

Attached the image that was posted on (b) (7)(E) 8/8/2011 7:01 PM

Also on the one (b) (6) were reporting (that NIH sent us earlier too): 8/8/2011 6:52 PM

The hash itself appears to have been reported/requested for cracking on July 22 by user "666":

(b) (7)(E)

666
Joined: 08 Feb 2011
Posts: 72

(b) (7)(E) Posted: Fri Jul 22, 2011 11:17 am Post subject:

(b) (7)(E)

thnx Admin

(b) (7)(E)

-- (b) (7)(E) IT Security Specialist NASA Office of the CIO Cyber Threat Analysis Program (CTAP) (b) (7)(E) On 8/8/11 1:18 PM, (b) (7)(E) wrote:

>>

>> Also saw this one:

>>

>> (b) (7)(E)

>>

>>

>> Perhaps the SOC can open a separate ticket to look into this one. I am

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not
>> sure if the site is considered hostile or not. I've attached the image
that
>> shows the issue to this e-mail. Can't tell the site or users though..
>>
>> (b)
>>
>>
>>
>> On 8/8/11 1:11 PM, (b) (HQ-WIM51)"
>> wrote:
>>
>>> FYI, from (b) (7)(E)
>>>
>>> =====
>>>
>>> Nasa Vulnerable to a public SQLi Exploit - Embarrassing much?
>>>
>>> Admin Username (b)
>>> Email: (b) (6), (b) (7)(C)
>>> Hashed Password (b) (7)(E)
>>> (b) (7)(E)
>>>
>>> Admin Username: (b) (6),
>>> Email (b) (6), (b) (7)(C)
>>> Hashed Password: (b) (7)(E)
(b) (7)(E)
>>>
>>> - If shit like this is vulnerable to public exploits, imagine whats
>>> vulnerable
>>> to private 0days :) -
>>>
>>> [+] TriCk - TeaMp0isoN
>>> [+] Shoutouts: iN^SaNe - Hex00010 - MLT
>>>
>>> Twitter:
>>> @TeaMp0isoN_
>>>
>>> **NOTE: A joint #TeaMp0isoN & #Anonymous Operation is about
to hit the
>>> interwebs soon **
>>>
>>> =====
>>>
>>> SOC folks, can you check into this to try to determine what server
might have
>>> been affected, and let me know?
>>>
>>> Thanks,
>>> (b)
>>>
>>> (b)
>>> Special Agent
>>> NASA OIG Computer Crimes Division
>>> (b) (7)(C), (b) (6)
>>> +1
>>> PGP Key (b) (6), (b)
>>>
>>> ! WARNING ! This email including any attachments is intended only
for

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Attachment(s)

| Name | Size | Type | Upload Date | Downloads |
|------------|-------|------|------------------|-----------|
| 224205.csv | 20483 | .csv | 8/8/2011 9:44 PM | 1 |
| nasa.png | 85727 | .png | 8/8/2011 7:00 PM | 1 |

History Log

[View History Log](#)